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19601 North 27th Avenue • Phoenix, Arizona 85027 • (623) 580-6100

September 29, 2004

Ms. Stephanie Boyles  
Wildlife Biologist  
Domestic Animal Issues & Wildlife Rescue & Information Department  
PETA  
501 Front Street  
Norfolk, VA 23510

Dear Ms. Boyles:

Thank you for your letter concerning the methods we use to control rodents in our stores. Our senior vice president of store operations, Barbara Fitzgerald, spoke personally with your colleague, Laura Brown, last October about this same issue.

We do use glue traps in our stores for rodent and pest control. While we respect your position on the subject, we do not agree that live traps and feral rodent relocation as you suggest is a practical form of rodent control. We agree that habitat modification can help reduce rodent infestations, and with the help of our pest control experts, strive to identify and eliminate the conducive elements that may contribute to a problem.

We have found glue boards to be an effective form of rodent and pest control and their use to be generally accepted by the public. We believe our current rodent and pest control practices help us maintain a healthy and safe environment for our associates, pets and pet parents.

Sincerely,

A handwritten signature in cursive script that reads "Philip L. Francis".

Philip L. Francis  
Chairman and Chief Executive Officer

PLF:ima